

TERMS AND CONDITIONS

Payment Terms: We require a 20% deposit to secure a vehicle for requested date(s) and time(s). Final payment is due 10 days prior to the service date, unless other arrangements have been made with Arizona Corporate Coach. Reservations made less than 10 days in advance require payment in full at time of booking.

Orders of three (3) or more vehicles for any specific date require a non-refundable deposit. The deposit amount will be arranged and agreed upon between AZCC and the client in writing.

Cancellation policy:

1. Local AZ Service and/or Day Trips: Requires a minimum 3 day notice prior to trip receives full refund. Less than 3 days forfeits deposit amount; 48 hours' notice 50% refund of total reservation cost; 24 hours or less no refund will be issued.
2. Multiple day trips (3+ days): Full refund of deposit for 30 days or more notice. Less than 30 days no refund of deposit. 10 days or less notice 50% cancellation fee of reservation total; 3 days or less notice no refund will be issued.

Miscellaneous:

1. A minimum sanitation fee of \$250.00 will be applied if there is any damage, bodily fluids or excessive cleaning required on any charter. The client assumes full financial responsibility for any damage caused during the duration of the charter by them or any members of their group.
2. There is a mandatory \$250.00 deposit required for any charter where alcohol is brought on board or bar stops made. Deposit will be refunded upon completion of the charter unless there is any damage, bodily fluids or excessive cleaning required.
3. Drug use and smoking is prohibited by law for any charter. Alcohol consumption is at the discretion of the driver and is not allowed in glass containers. Any fines will be paid for by the client. The driver has the right to terminate the run at any time without a refund, if there is blatant indiscretion on the part of the client(s) and/or passenger(s).

Drivers hours and out of town trips: Federal Department of Transportation safety regulations prohibit drivers to be on duty more than fifteen (15) hours per day, 10 hours of which are for driving (including a 30 minute pre-and post-trip vehicle inspection). The driver must be given eight (8) consecutive hours off before he/she may resume his/her duties.

Customers are responsible for providing individual rooms for each driver on overnight trips. AZCC company policy requires that any driver accommodations must also accommodate for vehicle(s) to be parked on site where the driver(s) stay at; unless otherwise agreed upon in writing between AZCC and the customer. Alternate parking accommodations decisions are ultimately at the discretion of AZCC. Customers are also responsible for paying all parking fees, entrance fees, tolls, etc.

Prohibited items: (a) Decorations, (b) Smoking (C) Glass Containers or Kegs (d) Golf Shoes, ski boots, or other shoes with spikes (unless stored & not worn) (e) fuel containers (f) Fire Arms, explosives, and fireworks (Federal law) **Fuel Surcharge:** We reserve the right to add a fuel surcharge if the price of fuel increases above \$3.55 per gallon.

Clause in case of Force Majeure Ex.: The performance of this agreement by either party is subject to acts of God, war, governmental authority, disaster, strikes, civil disorder within 20 miles of the Hotel or airport, curtailment of transportation facilities, preventing at least 50% or more of Group's attendees from attending, or any other emergency making it illegal or impossible to provide the services or to hold the meeting. This contract may be terminated without a cancellation charge for any of the above reasons by written notice from one party to the other. Arizona Corporate Coach agrees to indemnify and hold Client harmless against all claims, losses, or damages to person or property, including reasonable attorney's fees, expenses and costs, arising out of its performance of this Agreement. The prevailing party in any claim or action brought pursuant to this Agreement shall be entitled to recover from the non-prevailing party its reasonable costs, expenses and attorney's fees incurred therein.